



Change List for Version 20.2.0

1) Antivirus Information

Information about the antivirus applications installed is now available in the license agreement window displayed during install, the About box, and from the Help option in the popup menu in the system tray. Clicking **Open Link** will open the default browser to the web link for that particular antivirus application, which shows how to create exclusions for BounceBack. The BounceBack paths and processes required to be excluded in antivirus app are also displayed.



BounceBack can be blocked from running correctly by antivirus software.

The following antivirus installations have been detected on your PC.

Antivirus Software	Support Link
Emsisoft Anti-Malware	https://www.scrapersnbots.com/software/troubleshooting/
Windows Defender	Automatically Excluded

Click **Open Link** for more information on excluding BounceBack from antivirus.

The following path needs to be excluded:

C:\Program Files\CMS Products\BounceBack Ultimate

If your antivirus requires excluding by process, please exclude the following from the path above:

BackupServer.exe
BackupSettings.exe
BackupMonitor.exe
ScheduleLauncher.exe
PasswordPrompt.exe (If you're using BitLocker encryption)

Open Link **OK**

BounceBack Ultimate 2020

CMS
Products
CMS Products, LLC

BounceBack Ultimate
Version: 20.2.0
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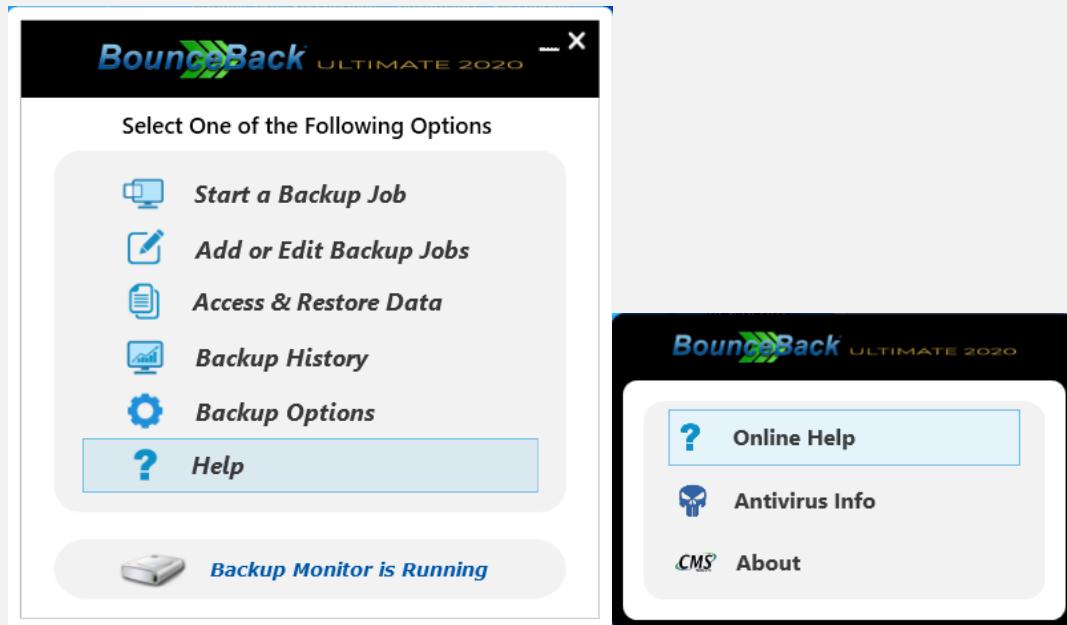
This END USER LICENSE AGREEMENT (the "Agreement") is a legal agreement by and between You and CMS Products. ("CMS"). If you click "I Accept" button, it shall be deemed that You have accepted the terms and conditions of this Agreement and that a license agreement for the Software has been formed. Therefore, please read this Agreement carefully before You install the Software. This Agreement provides for the license, warranties, and

Antivirus Info **Exit**

Acknowledgements

2) Help Option in Main Menu

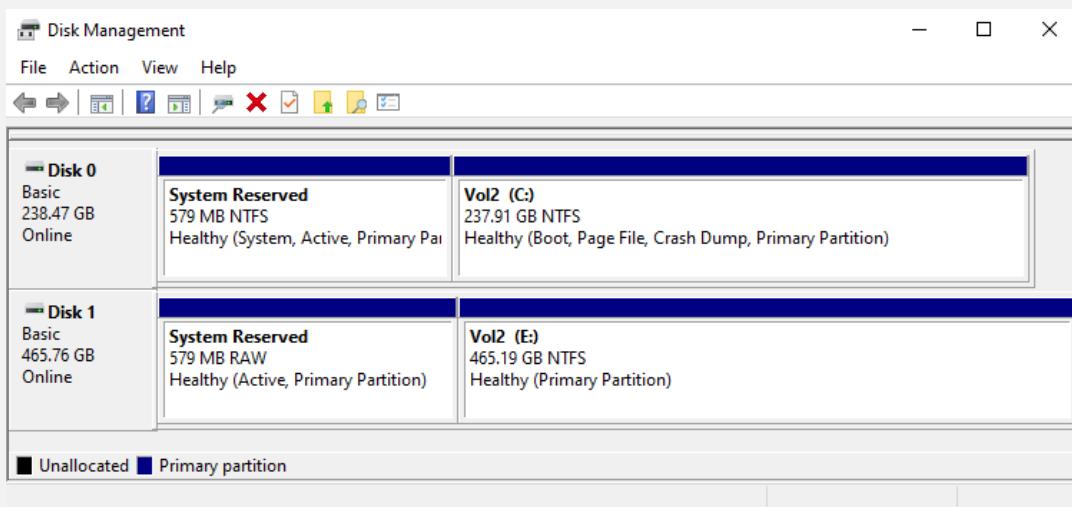
A new help option is now available in the popup menu located in the Windows tray (next to the clock). Clicking brings up options to see the online help guide, Antivirus info, or the About box.



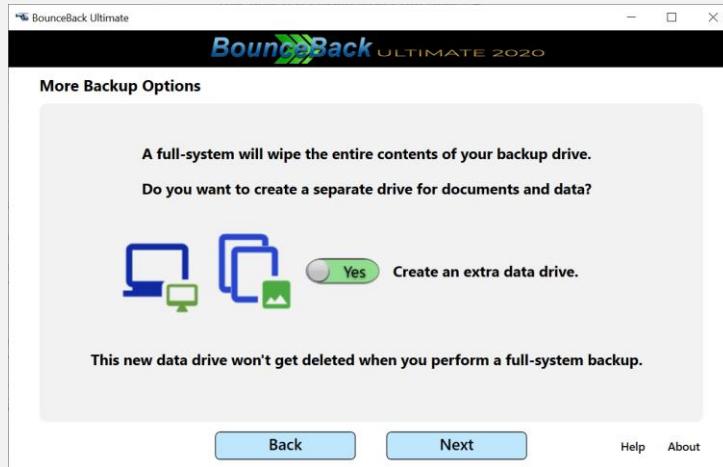
3) Extra Data Drive for Full-System Backups (Patent-Pending)

BounceBack now includes the ability to create an extra data drive on the backup drive whenever a full-system bootable backup is initially performed. In addition to cloning the drives of the system drive to the backup drive, an extra data drive is also created if this option is selected. Whenever subsequent full-system backups are performed, the extra drive is left in tact and not deleted. This allows for storing data that exists only in the extra drive and not on the system drive, plus users can also perform data-only backups to this drive. BounceBack no longer requires separate backup drives for both full-system and data-only backups. The default size of the extra drive can be changed by the user in the UI. This feature is especially useful for large capacity backup drives. Turning extra drive off will result in the extra drive getting deleted during the next full-system backup, along with any data stored in the extra drive.

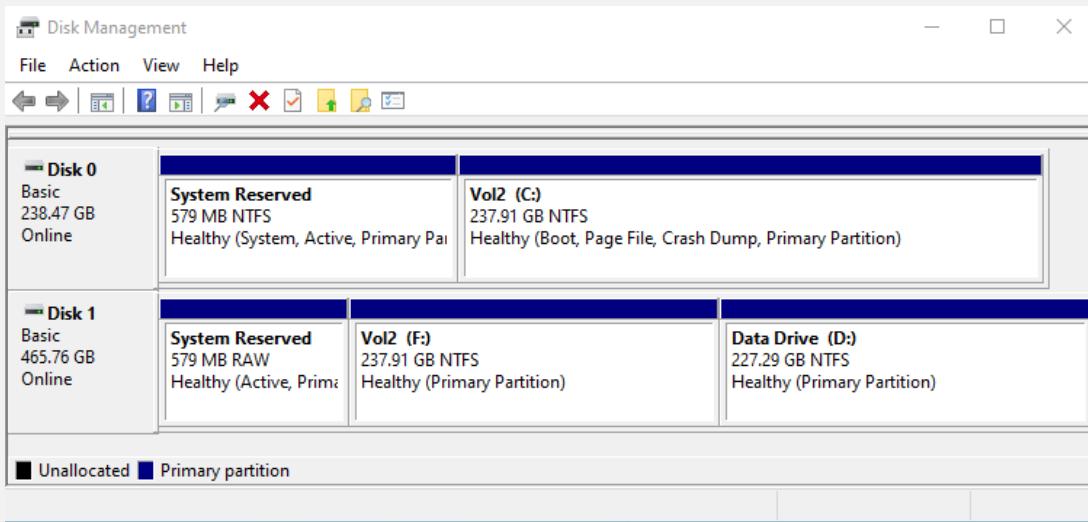
Backup Drive Configuration Without Extra Drive



Selection Process in UI

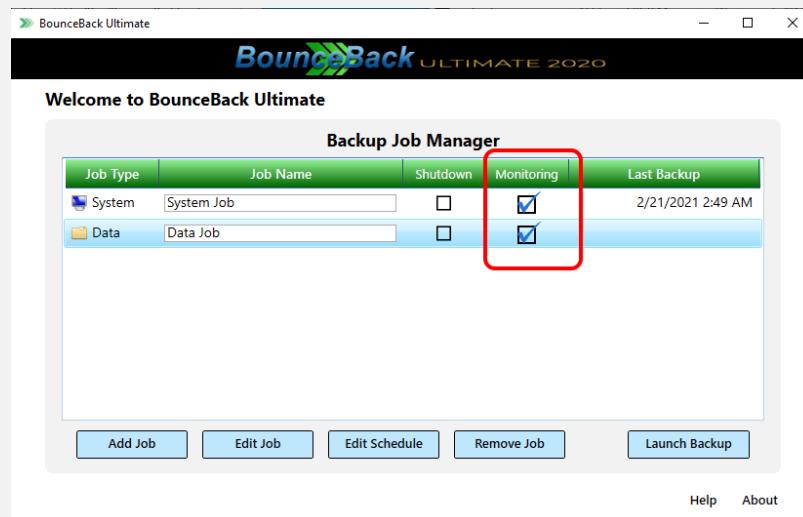


Backup Drive Configuration With Extra Drive



4) Background Monitoring Can be Turn OFF for Each Backup Job

BounceBack now allows turning off the background monitor for file changes for each individual backup job. Turning off background monitoring eliminates the ability to perform incremental backups, but also resolves CPU issues if too much file change activity is occurring for a particular backup job.



5) Paths Removed from Monitoring for Incremental Full-System Backup Jobs

Background monitoring for incremental full-system backups now has a number of system paths removed. This resolves issues on some PCs encountering resource issues when system or antivirus apps frequently change the same files continuously in these folders.

The following folders are no longer monitored for changes in the background:

C:\Windows

C:\ProgramData

C:\\$RECYCLE.BIN

C:\Users\UserName\AppData\Local\Google\Chrome\User Data

C:\Users\UserName\AppData\Local\Microsoft\Edge\User Data

C:\Users\UserName\AppData\Local\Mozilla\Firefox\Profiles

C:\Users\UserName\AppData\Local\Opera\Opera\Cache

C:\Users\UserName\AppData\Local\Packages

The tradeoff for ignoring these folders is an increased need for regular full-system backups. A full-system backup should be performed for major system events like an OS upgrade, or installation of new drivers.

6) Database for Data-Only Backups Allows Accessing All Versions of a File

When clicking on a file in the **Access & Restore Data** app, all versions of a file from all backups are listed. Double-clicking displays the file. When highlighted, that version will be restored when clicking the Restore button. This functionality does not work with full-system backups as they do not store multiple versions of the same file.

Select Files and Folders to Restore

Filename	Size	Date Modified
AlphaFS.xml	982 KB	3/10/2020 3:35:02 AM
BackupJobs.xml	103 B	2/16/2021 9:15:35 PM
DeviceList.xml	1 KB	2/4/2021 10:34:25 AM
PartitionList - 0x0004A6EB.xml	3 KB	10/18/2020 12:22:02 AM
PartitionList - 0xA615BB31.xml	2 KB	10/18/2020 12:26:19 AM
PartitionList User - 0xA615BB31.xml	3 KB	10/18/2020 12:26:19 AM
Sql-Backup.db3	7 KB	10/18/2020 12:21:07 AM
Sql-CloudErrors.db3	7 KB	10/18/2020 12:21:07 AM
Sql-Errors.db3	11 KB	10/18/2020 12:34:08 AM
Sql-History.db3	7 KB	10/18/2020 12:21:07 AM
Sql-HistoryCdp.db3	7 KB	10/18/2020 12:21:07 AM
Sql-Pause.db3	7 KB	10/18/2020 12:21:07 AM
Sql-Reports.db3	6 KB	10/18/2020 1:03:08 AM
Sql-Scheduled.db3	7 KB	10/18/2020 12:21:07 AM
Sql-ShadowErrors.db3	7 KB	10/18/2020 12:21:07 AM
Sql-Transaction.db3	7 KB	10/18/2020 12:21:07 AM

File: DeviceList.xml
Folder: H:\Rescue Drive SSD Transfer

File Version	Date	Size
Thursday, February 4, 2021 10:34:25 AM		1,905
Thursday, February 4, 2021 10:34:25 AM		1,905
Thursday, February 4, 2021 10:34:25 AM		1,905
Thursday, February 4, 2021 10:34:25 AM		1,905
Thursday, February 4, 2021 10:34:25 AM		1,905

CMS Click Restore

File:
File Total:
Byte Total:

Open Delete Restore File Version

7) Backup History now supports deleting individual reports

Backup history now allows selecting specific reports to delete. If no reports are selected and **Clear Results** is clicked, all reports are deleted.

	Backup Date/Time	Duration	Backup Job	Result	Backup Type	File Total	Byte Total	Error
<input type="checkbox"/>	2/21/2021 2:22:57 AM	00:26:49	System Job	Success	Full	131,966	35.05 GB	None
<input type="checkbox"/>	2/20/2021 10:47:07 PM	00:26:54	System Job	Success	Full	131,964	34.74 GB	None
<input type="checkbox"/>	2/20/2021 10:42:50 PM	00:00:19	System Job	Success	Incremental	71	1,020.42 MB	None
<input type="checkbox"/>	2/20/2021 8:39:01 PM	00:00:00	Data Job	Success	Full	22	1.24 MB	None
<input type="checkbox"/>	2/20/2021 8:38:04 PM	00:00:00	Data Job	Success	Full	22	1.24 MB	None
<input type="checkbox"/>	2/20/2021 3:55:50 PM	00:25:47	System Job	Success	Full	131,954	33.62 GB	None
<input type="checkbox"/>	2/20/2021 3:51:39 PM	00:00:01	Data Job	Success	Full	22	1.24 MB	None
<input type="checkbox"/>	2/20/2021 2:58:53 PM	00:29:14	System Job	Success	Full	131,950	33.12 GB	None
<input type="checkbox"/>	2/20/2021 11:52:18 AM	00:26:09	System Job	Success	Full	131,954	32.68 GB	None
<input type="checkbox"/>	2/20/2021 11:50:21 AM	00:00:09	System Job	Success	Incremental	58	145.23 MB	None
<input type="checkbox"/>	2/20/2021 11:49:09 AM	00:00:00	Data Job	Success	Full	22	1.24 MB	None
<input type="checkbox"/>	2/20/2021 11:48:14 AM	00:00:00	Data Job	Success	Full	22	1.24 MB	None
<input type="checkbox"/>	2/20/2021 11:17:29 AM	00:26:58	System Job	Success	Full	131,970	31.59 GB	None

[View Backup Reports](#) [View Backup Files](#) [View Files to Backup](#) [Clear Results](#)

8) Disabling Windows AutoRun Popups now more robust for Window 10

Low disk space and erroneous USB error popups should now be removed when selected.

Additional Backup Options

No Display Legacy Style Boot Menu

Windows BounceBack

Yes Enable Detailed Logging
Log File Size Total: 1.7 MB [Purge Logs](#)

Yes This PC Supports Long Folder & File Names

No Autorun Menu on Device Connection

Yes Queue size Buffer size MB

9) Improved Backup Schedule Type Selection

It's now clearer in the UI if you are selecting full-system or incremental backup schedules.



Bug fixes

- 1) Scheduled Backups failed if the Backup Settings UI was open.
- 2) License Agreement app hung on certain PCs (WPF error resolved with render mode).